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श्री लाल बहादुर शास्त्री डिग्री कालेज, गोण्डा - 271003 (उ.प्र.)
Shri Lal Bahadur Shastri Degree College, Gonda - 271003 (U.P.)

Parents Feedback Report

Objective of Feedback

An annual survey was conducted to assess the satisfaction of parents regarding the services of the college. Each year we ask parents to complete a feedback form to gain an insight into how college could improve on various parameters. We value feedback and treat it with highest respect, courtesy, value and confidentiality.

Process Adopted for Feedback

In each academic session we asked parents to complete a printed feedback form (provided by college). The feedback form is also available on the college website. Filling of feedback is voluntary.

Design of Feedback

The feedback collected included rating of key services on a five-point scale:

1. Excellent
2. Very good
3. Good
4. Average
5. Poor

Areas assessed were

1. Admission preference amongst other colleges
2. Admission procedure
3. Security and discipline of college campus
4. Academic atmosphere
5. College infrastructure

Besides this, comments/opinions were also requested from the parents.



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Analysis of Feedback

Feedback was sorted and the opinion obtained for each parameter is represented as percentage of total number of feedback response obtained for that parameter represented in parentheses. Percentage overall average of rating was also computed for each academic session.

Parents Feedback

Analysis Academic Year 2023-24

Overall average of the parent's feedback was excellent (about 43%) on academic and non-academic facilities, 38% felt it was very good and about 18% felt as good and few reported it as poor.

Admission, of their ward in this college as first preference, was rated very high by the parents (70%) and parents have provided "Excellent" feedback rating for admission procedure (40%) adopted by the college. Security and discipline of the college campus was also highly commended by most of the parents (42%).

Parents also rated academic atmosphere very high (45%), and most parents found college infrastructure adequate (40%) rated very good. However some also reported the infrastructure to be inadequate.


Principal
Shri Lal Bahadur Shastri Degree College
Gonda